



## Friends Membership

Benefits :

All Friends receive a number of benefits including:

- Priority booking as outlined below
- Names acknowledged in concert programme (unless requested otherwise)
- Invitation to an exclusive 'Friends Evening'

Requests for reservations by Friends can be made *at any time* once a concert is declared open to Friends. The earlier you book the better the tickets you will be allocated within your group.

Exactly TWO calendar months before each event, Friends 'priority' ends, and seats are allocated to them, in the following order, at this date.

Priority	Level	Priority booking
1	Platinum	Up to 6 seats for each concert
2	Gold	Up to 6 seats for each concert
3	Diamond	Up to 4 seats for each concert
4	Silver	Up to 4 seats for each concert
5	Ruby	Up to 2 seats for each concert

Please note :

1. We have arranged the seat entitlements to ensure fairness to everyone. However, if you would like to bring a larger party than your above entitlement allows, please talk to us well in advance of an event as we would not want you to be disappointed. We will do everything possible to accommodate all our 'Friends' (and their friends too!) and the more notice we have, the more likely it is that we can meet your request.

2. You are entitled to amend your reservation (increase, reduce or cancel altogether) at any time before the priority booking period ends (two months before each concert). Please advise us, **before priority closes**, by [email](#) or through the [contact us](#) page on our website .
3. As a special perk to Friends, we only require payment for your tickets at the end of the Friends priority booking period. Please note that this period ends exactly two calendar months before each concert. **Whatever remains in our booking system at the end of that day will be your responsibility to settle when we request payment.** In case of queries, please [contact us](#) before the end of the priority booking period.

Additional benefits and restrictions are outlined here alongside fees for annual subscriptions that run from January to December each year:

The prices shown below are for 1 year of Friends membership (January to December)

Level	Benefits
Ruby - £30 per year	Priority booking for up to 2 seats per concert Reserved Side Aisle seating
Silver - £60 per year	Priority booking for up to 4 seats per concert Reserved Centre and Side Aisle seating Seats allocated before Ruby Friends
Diamond - £120 per year	Priority booking for up to 4 seats per concert Seats allocated before Silver Friends All other Silver benefits
Gold - £180 per year	Priority booking for up to 6 seats per concert Seats allocated before Diamond Friends All other Diamond benefits Reserved parking space (subject to availability)
Platinum - £300 per year	Priority booking for up to 6 seats per concert Seats allocated first among all membership levels All other Gold benefits Reserved parking space (subject to availability)